

# STANDARD OPERATING PROCEDURES



FIELD OPERATIONS DIVISION

CIT PROGRAM DETAIL

# City of Miami



DANIEL J. ALFONSO  
City Manager

## FIELD OPERATIONS DIVISION

### DISTRICT PATROL

### STANDARD OPERATING PROCEDURES

S.O.P.            2-33

SUBJECT:        POLICE CRISIS INTERVENTION

PURPOSE:      To provide a guideline and format for Miami Police Department's Police Crisis Intervention Team members and patrol zone officers in an effort to protect the individual dignity of all persons suffering from emotional disorders or mental illness. This shall include any occasion when a person suffering from an emotional disorder or mental illness is taken into custody of transported to a mental health facility pursuant to the Baker Act statute.

SCOPE:         The procedures of this department dealing with the mentally ill or those suffering from other emotional disorders is to develop a humane approach that preserves the dignity, and confidentiality of those recognized as suffering from mental illness or emotional disorder in accordance to established laws and procedures.

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Dennis M. Jackson, II  
Assistant Chief of Police  
Field Operations Division

\_\_\_\_\_  
May 3, 2017  
Effective Date

2017



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## I. Crisis Intervention Team Member Requirements:

- A. Crisis Intervention Team consists of members of the Miami Police Department that have attended a 40-hour training session conducted by Eleventh Judicial Circuit Criminal Mental Health Project.
- B. Crisis Intervention team members will be selected by the CIT Sergeant and Program Coordinator.
- C. Each NET Area (66) will have a designated CIT position that will be open for bidding only to certified CIT members in accordance with seniority.
- D. CIT Members will be required to complete their logs daily, weekly, and monthly.
- E. CIT members are required to submit their statistics to the CIT Sergeant at the end of each shift change.
- F. CIT Sergeants are required to review and conduct checks throughout the month with CIT members that are assigned to him/her.
- G. The CIT Sergeant is required to submit their statistics to the CIT Administrative Sergeant no later than the 5<sup>th</sup> day after shift change.
- H. The CIT Sergeants will be required to attend monthly meetings scheduled for the third Tuesday of each month.
- I. The CIT Administrative Sergeant will generate a report with the monthly and YTD statistics and a current CIT list for the monthly meetings.
- J. All activations and deactivations will be completed by the CIT Administrative Sergeant with the CIT Program Coordinators.
- K. The CIT Administrative Sergeant will submit a current monthly active CIT roster to the Communications Unit for updating their CAD system.
- L. CIT Sergeants who have three unexcused absences during the calendar year will be deactivated.
- M. Crisis Intervention Team members will be designated as CIT on the daily roster (P-sheets).

## II. Crisis Intervention Team:

- A. Preferably, Crisis Intervention Team members, when available, will be dispatched to calls for service identified as involving a person with a possible emotional disorder or mental illness. In cases when it appears that the patrol zone officer will be in imminent danger if he/she proceeds or the mentally ill person presents an immediate danger to him/herself, a CIT Unit will be cross dispatched.
- B. Patrol units encountering a person with a possible emotional disorder or mental illness will summon a Crisis Intervention Team member to the scene. Unless the above criteria are met, CIT officers will be dispatched

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to calls where a physician, clinical psychologist, psychiatric nurse, clinical social worker, licensed mental health counselor or a licensed marriage & family therapist has completed a Mental Health Professional Certificate in accordance to established guidelines. CIT officers will assist in transporting the mentally ill individual to the nearest receiving facility.

- C. Patrol units who come upon a violent mentally ill or a possibly emotionally disturbed person will request a CIT officer to respond to the scene.
- D. A CIT Sergeant will respond in all situations where the individual is exhibiting signs of violence. In situations that a CIT Sergeant is not available, a Patrol Sergeant will respond.
- E. Crisis Intervention Team members will be dispatched to all calls regarding an ex-parte order for emergency admission.

**III. Guidelines for Patrol Personnel – prior to CIT officer(s) arriving:**

- A. In all cases, patrol personnel should use caution when confronting a person experiencing signs of a mental disorder or mental illness.
- B. If a CIT member or CIT Sergeant is not available, the Communications Unit will dispatch patrol personnel to the call.
- C. Patrol personnel will evaluate the need for a specialty intervention by a CIT officer who will then be cross dispatched.
- D. Patrol personnel will refrain from asking questions that might agitate a person with possible mental illness.
- E. Patrol personnel will maintain a professional attitude and avoid any inference to medical or behavioral conditions.
- F. If the need arises for patrol personnel to take action, the action must be in accordance to established criteria.
- G. If a subject becomes violent patrol personnel must contact a CIT member to the scene to assist in taking a person into custody pursuant to the Baker Act Law.
- H. CIT members can assist patrol personnel in documenting and completing the required forms, detailing circumstances under which the person was taken into custody for evaluation in accordance to the Baker Act Law.
- I. The aforementioned, can be accomplished either via phone or police radio and does not necessarily require the physical presence of the CIT officer at the scene or the CIT officer to respond to the scene to merely assist with documenting the observations.